



Teo Unified Communications

Teo stands apart from their competitors in several important ways:



DESIGN PHILOSOPHY

Teo solutions are designed to be extremely powerful yet highly intuitive. Many technology companies claim to do the same, however, they typically fall short. We invite you to view a demo so we can show you just how far ahead of the competition we are. In fact, we may not only be the best user experience (UX) in Unified Communications, we are most likely the best UX in enterprise software, period. It is a bold claim to be sure, but delivering on bold claims is what we do.



REVOLUTIONARY ARCHITECTURE

Teo System Architecture is the most resilient ever created. Each Teo UC node provides the full UC suite of capabilities. There is no need for external interfaces or gateways, mobility servers, voicemail servers, etc. Each Teo UC node can support 1 – 2,500 users. Multiple nodes can be clustered to create larger and more resilient systems allowing for rapid scaling while also adding multiple layers of redundancy. Each node in the cluster is in constant sync with all other nodes and devices so they can immediately handle system activity in case any other node suffers a network or power interruption.



COMPREHENSIVE SOLUTIONS

Teo designs, builds, and supports all of the components of our solution so you can have total peace of mind. This enables us to deliver the finest technology ownership experience in the industry. Systems can be configured in minutes, and changes across an enterprise can be handled in seconds.



PEACE OF MIND OWNERSHIP

All system software and hardware is covered by Teo comprehensive support, software assurance, and hardware warranty. If something goes wrong, we will take care of it. We have U.S. based support resources at the ready to give you a hand.



INTEGRATION READY

Teo solutions offer tailor made integrations for web browsers, email clients, Outlook, Microsoft Dynamics CRM, Salesforce CRM, Lync, Skype for Business, and we have an API to integrate with any custom infrastructure you want to integrate with.



A WESTELCOM COMPANY



Teo Unified Communications

Popular Applications



SCREEN SHARING

Share your screen from the Teo Softphone with up to 100 participants. Screensharing requires no plugins or applications to install for viewers. They simply open the link you share with them in any HTML5 compatible browser. You can share your screen with mobile and tablet users as well, seamlessly.



VIDEO EVERYWHERE YOU GO

The Teo UC platform offers multiple HD codecs and is smart enough to measure real time network availability between endpoints to select the best one to use for every connection. Video calls can be made and received from all PC/Mac softphones, smartphone and tablet applications, and the Teo 9160 IP desk phone.



INSTANT MESSAGING

Organizations need to have IM, but they also need to have it secure and, even better, integrated with their entire communications suite. Teo Instant Messaging is accessible from all PC/Mac softphones, smartphone and tablet applications, and the Teo 9160 IP desk phone.



PRESENCE

Presence awareness is a cornerstone of Unified Communications, and Teo does presence better than anyone else so you can be super productive. Presence states are automatically synced across all user devices and presence states can drive customized communications call flows for maximum efficiency and convenience.

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DEPLOYMENT FREEDOM

Deployment options available for Premises, Cloud, and Cloud Plus.



CAPABILITIES

- HD Voice
- HD Video
- Instant Messaging
- Presence
- Mobility
- Integrated Voicemail
- Conferencing
- Collaboration
- Fax
- Email Integration
- User Portal
- Hunt Groups
- ACD Groups
- Call Blocking
- Call Recording
- Move Live Calls Across Devices
- E911 Emergency Notification

- Emergency Management
- Call Center
- Reporting
- Custom Reports
- Analytics
- Call Center
- Barge, Monitor, Whisper
- Presence
- Instant Messaging
- LCR
- Call Screening
- Schedule Based Call Routing
- Presence Based Call Routing
- Custom Presence Status Publishing
- Directory Lookup
- Remote Device Configuration
- Mass Provisioning

- Visual Voicemail
- Unified Activity Log
- Paging Integration
- Hot Desking
- Agent Logging
- Fax to Email
- Voicemail to Email
- Microsoft Lync Integration
- Skype for Business Integration
- Microsoft Dynamics CRM Integration
- Salesforce Integration
- Custom Integration Development Services
- API Developer Kit
- Personal Conference Bridge
- Reservationless Conferencing
- Multi Data Set Analytics
- 3rd Party SIP Device Integration