

UC For Healthcare Helps Doctors Respond Faster

Cutting-edge technology has changed the way in which businesses in a number of different industries function. With advanced interfaces, enterprises are starting to improve efficiency and connect to clients more easily, allowing for more effective communication.

However, one sector that is often overlooked regarding how it can be transformed with the implementation of technology is the health care industry. In particular, hospitals and clinics are starting to realize that unified communications (UC) can be beneficial.

With a UC interface that brings together video conferencing, instant messaging and email, doctors can remotely treat patients, easily accessing medical history files via the Internet. Moreover, such systems enable physicians to treat individuals who may not be able to make regular in-house visits. For elderly patients or those in remote regions, virtual meetings can be a great way to get the care they need.

Another perk of UC for health care is that such systems enhance doctor-to-doctor collaboration. With just a few clicks, physicians can consult with a patient's old doctor, enabling them to quickly make decisions regarding care plans.

For hospitals, it's becoming more important than ever to provide quality care in a rapid fashion. Doing so can boost patient satisfaction and can help any clinic establish a solid reputation for service.

HOW UC SOLUTIONS CAN HEAL THE HEALTHCARE SECTOR

Unified communications systems offer much more than high-tech convenience to the business world—they provide vital solutions to the healthcare sector as well.

COORDINATE CARE

As more treatment programs demand collaboration across multiple clinical departments and facilities, UC solutions encourage a seamless flow of information between providers.

REMOTE REHABILITATION

Nearly 90 percent of U.S. healthcare executives expect telemedicine to transform their sector within a decade, making remote, real-time patient consultation a reality.

DECISION SUPPORT

Mobile-enabled UC systems ensure clinicians always have access to expert resources, whether that's initiating a video conference with a senior colleague capable of providing a second opinion or referencing a third-party database.

PATIENT ENGAGEMENT

A new generation of tech-savvy consumers are assuming a more proactive role in their treatment and partnering with providers capable of offering the requisite digital solutions.

E911

Last but not least, UC can be a timely asset in an emergency scenario by intelligently routing the communications of dispatchers and first responders.

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SOURCES
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